

Terms and Conditions:

- We all hope for a sunny day when we go out walking, but sadly that is not always the case. In Extreme weather, (thunder/lightning storms, gale force winds, dramatic flooding and snow) we may have to cancel walking sessions. In this circumstance you would be eligible for a full refund/reschedule or change of activity (climbing wall session/swim/cafe meal).
- Please recognize that we cannot give refunds due to you canceling if we deem the weather to be acceptable.
- We want to protect the environment we work in so please be respectful, taking home liter and being considerate of other walkers/farmers/livestock when out in the mountains.
- Your Instructor is your guide and is there to keep you safe, therefore we must ask that you follow any instructions given to you with-in reason, if, due to behavior we feel that the session is becoming unsafe, our instructors have the right to cancel the session.
- Please ensure you bring the kit listed so we are able to give you the best and safest experience possible.
- Please ensure you have informed us of any medical needs you have before the walk begins so that we can give you the best day possible.
- Please be aware that we cannot take children unless they are accompanied by a parent or guardian.

